

HORTICULTURAL SOCIETY OF CANBERRA

INFORMATION SHEET: NEUTROG BIOLOGICAL FERTILIZER ORDERS

One of the many benefits of HSOC membership is that financial members can purchase NEUTROG biological fertilizers at discounted prices by participating in HSOC bulk deliveries. For information about NEUTROG products see <https://neutrog.com.au/>

To take advantage of HSOC bulk orders members must first obtain an HSOC-eligible account by applying with their name, email and phone number to the HSOC NEUTROG coordinator, Chris McMurray (chris.mcmurray.11@gmail.com).

Chris will verify their membership status, and, if they are financial, ask NEUTROG to open an HSOC-eligible account with their details. NEUTROG then creates an HSOC-eligible account and sends the applicant instructions on how to activate and use their account.

Twice a year, around August and February, a bulk delivery from NEUTROG arrives at the HSOC Bruce Garden. These deliveries comprise all paid orders from HSOC-eligible accounts received by NEUTROG since the last HSOC bulk order.

All members will be notified well in advance by email of the closing date for each of the two bulk deliveries and the days and times orders can be collected from Bruce Garden.

Other important points to note in relation to HSOC bulk orders:

1. Members place orders individually by logging into their HSOC-eligible accounts and paying online. HSOC DOES NOT PLACE ORDERS FOR MEMBERS.
2. Members logging onto the NEUTROG website via an HSOC-eligible account will see lower prices than ordinary customers and will not be charged shipping on their orders.
3. Members may use their HSOC account to order at any time of the year, but HSOC bulk deliveries occur only around August and February, i.e. an order placed via an HSOC-eligible account in October will not be delivered until February.
4. Members may place more than one order via their HSOC-eligible account in the six months preceding each bulk delivery.
5. If members wish to obtain NEUTROG products at other times of the year they are advised to either order via a non-HSOC account with NEUTROG, or purchase products at a commercial outlet such as Bunnings.
6. NEUTROG sends regular news emails to all account holders, HSOC and others, sometimes giving seasonal closing dates for orders. These closing

dates do not apply to HSOC bulk orders, which have special, twice yearly closing dates, as described above.

7. There is no fixed discount rate for HSOC bulk orders. The discount on each product depends on NEUTROG's stocks at the time of ordering.

All further enquiries about NEUTROG to chris.mcmurray.11@gmail.com